

Holiday Hive Terms & Conditions 9 – 20 August 2021

Please read these Terms and Conditions, complete and sign below and return to:

holiday.hive@springpartnership.co.uk (please do not return to the school office)

Please also complete a Registration Application Form and a Booking Form. **No later than Friday 18th June 21**

Forms are available on your school website. Once returned, the Club Leader will be able to confirm your child's space and you will be assigned the correct payment item on ParentPay. Please make full payment no later than 1st July 2021 or your child's space will be given to the next on the waitlist.

Contact Details:

Holiday Hive: holiday.hive@springpartnership.co.uk

Credit Control: creditcontrol@springpartnership.co.uk

Provision:

Holiday Hive will run over two weeks 9th – 20 August 2021. Employees of The Spring Partnership Trust will staff our Holiday Hive Club. Children will be provided with a light breakfast. There will also be a range of activities to engage them including sports, Forest skills, arts and crafts. Additionally, there will be swimming activities during two afternoons per week.

The Club will be held at Midfield Primary School and the drop off and collection point is the main gate adjacent to the Eco Garden.

Hours: 8.30am – 4.30pm

Fees:

Daily Rate: £35.00 per day

Weekly Rate: £150 per week

Payments:

All fees are to be paid in advance by **ParentPay (no cash accepted and no later than 1st July 2021)**. Payments can also be made by Childcare Vouchers. If you would like to pay by **Childcare Vouchers** then please forward the confirmation you receive from the Childcare Voucher provider (or a screenshot) to creditcontrol@springpartnership.co.uk stating the school your child attends, the club you are paying for, the full name of your child and the class name.

Cancellation/Change of Days:

Cancellation of a place or change of days must to be done by email to (holiday.hive@springpartnership.co.uk) no later than 12th July 2021 with no exceptions.

Medical information and contact details:

Please complete a Registration form with your child's medical information and emergency contact details. Please inform us immediately of any changes to this information.

Absence:

If you know that your child/children are not going to attend Holiday Hive, you must either contact Holidayhive@springpartnership.co.uk . Please note that normal session charges will still apply.

Behaviour:

Holiday Hive expect the same behaviour from children as we do during the normal school day. Rewards and sanctions in the form of Golden Tickets and Yellow/Red cards will be issued for behaviour. We would also like to remind you that if a child does not follow the high expectations of behaviour, they will be asked to leave the club either temporarily or permanently. We will inform you if this occurs.

Grounds for Exclusion:

Persistent poor behaviour on the part of the child (which includes, but is not limited to, bullying, verbal abuse, physical violence, fighting, racial incidents, defiance, rudeness to others, dishonesty, disobedience and deliberate damage to property), or non-persistent incidents of particularly serious behaviour (for example which endangers children or staff) will be recorded poor behaviour in the incident book. Three recorded incidents may result in a temporary or permanent exclusion at the discretion of the Leader or CEO.

Complaints Policy:

If you have any suggestions regarding our Holiday Hive provision, please let us know. In the unlikely event you need to complain about our service, please ask for our formal complaints procedure.

Indemnities, warranties and liabilities:

Holiday Hive runs under the same indemnities, warranties and insurances as the Trust.

Reservation of Rights:

Holiday Hive reserve the right to exclude a child or family from attending the club or to refuse to accept a registration. Holiday Hive reserve the right to close the club on the grounds of staff shortage, unavailability of facilities, or any other reason which in its reasonable opinion necessitates closure. Reasonable notice will be given where possible. Holiday Hive reserve the right to change these terms and conditions at any time and will give written notice of such changes to parents / carers.

Legal: Waivers, Exclusions, Jurisdiction:

No failure or delay by the Holiday Hive in exercising any of its rights or remedies shall prejudice or affect its ability to do so unless it has provided a specific waiver or release in writing. These terms and conditions are governed by English law and subject to the jurisdiction of the courts in England and Wales.

Holiday Hive shall not be liable for any direct or indirect loss suffered by parents/carers as a result of club closures under the terms of the agreement, including but not limited to loss of profits, increased costs or expenses or wasted expenditure. Holiday Hive accept no liability for the administration of medicine in accordance with parents/carers written instructions. Medicines will not be administered in the absence of written instructions. Holiday Hive accept no liability for loss or damage (including consequential loss) to property brought to club premises caused by the actions of children or third parties or for accidental damage caused by club staff. Holiday Hive accept no responsibility for injury caused from pre-existing medical conditions which are not notified to the club.

Child/Children’s Name(s):.....

Parent/Carer (Print name):.....

Signed:..... Date:.....

